



Surivon UK

Business Solutions • Travel Planning • Interpreting

Interpreting Services

- **FACE-TO-FACE INTERPRETING**
- **VIDEO INTERPRETING**
- **PHONE INTERPRETING**
- **ENGLISH & PORTUGUESE**
- **REMOTE SERVICES**
- **WORLDWIDE SERVICES**

CUSTOM SERVICES AVAILABLE

Mission, Vision & Values

Mission

Our mission is to provide professional, efficient, and tailored services in Sales Support, Lead Generation, Travel Planning, and Interpreting, helping clients achieve their goals seamlessly and effectively.

Vision

Our vision is to be recognized as a trusted international service provider, delivering exceptional client experiences and fostering reliable business relationships across the United Kingdom and global markets.

Values

We value professionalism, integrity, ethics, cultural awareness, personalized solutions, and clear communication in every service we provide.



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From the Founder

Hello and welcome everyone!!

My name is Wagner Victor dos Santos Penteadó, trading as Surivon UK. I am your dedicated business specialist with over 30 countries explored, along residency in five diverse nations and a passion for crafting unforgettable adventures.

I am aiming for 100% customer satisfaction and looking to make my every client say WOW !!

I hold a Bachelor of Science with Honours in International Business Management (Upper Second Class: 2:1) from Anglia Ruskin University, a UK institution recognized in the Times Higher Education World University Rankings and awarded University of the Year 2023 for excellent in teaching. I am currently completing an MBA (Master of Business Administration) in International Business at the same university.

*Choose from three tailored services to suit your desires:
Face-to-Face Interpreting, Video Interpreting, or Phone Interpreting*

Face-to-Face appointment are available exclusively in UK. All consultations are offered in English or Portuguese.

My goal is to reduce language barriers and promote clear communication to our clients.

Book your interpreter appointment with Surivon UK today!

Thank you for your interest in my work!

Your satisfaction is my priority!

A message from Mr. Wagner Victor dos Santos Penteadó, Founder of Surivon UK

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Face-to-Face Interpreting

Medical Appointment Consultation

Courtroom Hearing

Business Contract Negotiation

Immigration interview

Parent-teacher meeting

Job Interview

Social Services Assessment

Public Sector in the UK

Conference Interpreting

Consular Services & Events

International Events (According Availability)

Private Organizations

Video Interpreting

Telehealth Medical Consultation

Remote Asylum Interview

Online Therapy Session

Virtual Business Meeting

Public Sector in the UK

University Admission Interview

Remote HR Disciplinary Meeting

Online Legal Advice Session

Consular Services

Private Organizations

Prices from £20.40

Phone Interpreting

Public Sector in the UK

Consular Services

Emergency Medical Call

Customer Service Complaint

Insurance Claim Report

Private Organizations

Police non-emergency report

Bank Account Verification

Appointment Scheduling

Utility Service Inquiry



Unlock clear communication with us

Bridge languages with precision and professionalism

Let us support your conversations

Professional interpreting services: Your message, delivered accurately

Choose your service to discover how we can facilitate seamless communication

Personalized interpreting solutions tailored to your needs

Ensure clarity and confidence in every meeting: From introductions to final agreements

We provide interpreting services worldwide

SURIVON UK

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Face-to-Face Interpreting

£40.00 per hour

Ensure clear communication and professional support

Professional interpreting services delivered with accuracy, confidentiality and cultural sensitivity. Experienced interpreter since January 2025 working with the Metropolitan Police Service, National Health Service (NHS), private organizations, schools, courts, Department for Work and Pensions, conferences, events, and UK Visa & Immigration.

Fully bilingual in English & Brazilian Portuguese, with extensive expertise handling sensitive cases, safeguarding protocols, legal procedures, emergency situations, medical consultations, and high-pressure environments.

Suitable for organizations needing reliable interpreting for interviews, appointments, meetings, hearings, assessments, investigations, and large-scale events.

This service includes:

- *Medical Appointment Consultation & Courtroom Hearing*
- *Business Contract Negotiation & Immigration Interview*
- *Parent-teacher Meeting & Job Interview*
- *Social Services Assessment & Public Services in the UK*
- *Conference Interpreting & Consular Services*
- *Events & Private Organizations*
- *International Events (According Availability)*

Face-to-Face services are available only in the United Kingdom and billed hourly.



Video Interpreting

£30.00 per hour

Ensure clear communication and professional support

Professional interpreting services delivered with accuracy, confidentiality and cultural sensitivity. Experienced interpreter since January 2025 working with the Metropolitan Police Service, National Health Service (NHS), private organizations, schools, courts, Department for Work and Pensions, conferences, events, and UK Visa & Immigration.

Fully bilingual in English & Brazilian Portuguese, with extensive expertise handling sensitive cases, safeguarding protocols, legal procedures, emergency situations, medical consultations, and high-pressure environments.

Suitable for organizations needing reliable interpreting for interviews, appointments, meetings, hearings, assessments, investigations, and large-scale events.

This service includes:

- *Telehealth Medical Consultation & Remote Asylum Interview*
- *Online Therapy Session & Virtual Business Meeting*
- *Public Sector in the UK & University Admission Interview*
- *Remote HR Disciplinary Meeting & Online Legal Advice Session*
- *Consular Services & Private Organizations*

Video Interpreting services are available worldwide and billed hourly.

Any additional request or services beyond the agreed scope will incur an extra fee, which will be discussed and agreed with the client during the consultation.



Phone Interpreting

£20.40 per hour

£0,34 per minute

Enhance clear communication and professional support

Professional interpreting services delivered with accuracy, confidentiality and cultural sensitivity. Experienced interpreter since January 2025 working with the Metropolitan Police Service, National Health Service (NHS), private organizations, schools, courts, Department for Work and Pensions, conferences, events, and UK Visa & Immigration.

Fully bilingual in English & Brazilian Portuguese, with extensive expertise handling sensitive cases, safeguarding protocols, legal procedures, emergency situations, medical consultations, and high-pressure environments.

Suitable for organizations needing reliable interpreting for interviews, appointments, meetings, hearings, assessments, investigations, and large-scale events.

This service includes:

- *Public Sector in the UK & Consular Services*
- *Emergency Medical Call & Customer Service Complaint*
- *Insurance Claim Report & Private Organizations*
- *Police non-emergency report & Bank Account Verification*
- *Appointment Scheduling & Utility Service Inquiry*

Phone Interpreting services are available worldwide and billed hourly.

Any additional request or services beyond the agreed scope will incur an extra fee, which will be discussed and agreed with the client during the consultation.



FAQs



- What types of interpreting services do you provide?

We offer professional interpreting services for business meetings, appointments, travel support, conferences, and private consultations. Sessions can be delivered in person (where agreed), via video call, or by telephone.

- Are my consultations kept confidential?

Absolutely, Surivon UK prioritizes confidentiality and handle all data in compliance with UK Data Protection Act 2018 and the General Data Protection Regulation (GDPR).

- Do you provide certified or legal interpretation?

Our interpreting services focus on accurate and professional language facilitation. We do not provide legal, medical, or financial advice. If certified or sworn interpretation is required for official documentation, this must be requested in advance.

- How is confidentiality handled?

All sessions are conducted with strict confidentiality and professionalism. Client information is handled in accordance with UK GDPR and data protection regulations, ensuring privacy and discretion at all times.

- What happens if a client is late or does not attend the session?

Interpreting sessions are billed from the agreed start time. Late arrivals or no-shows may be considered fully rendered services, in accordance with our Terms & Conditions

- Which countries Surivon UK does not offer services?

We are unable to offer services for countries involved in wars, particularly those with high levels of extremist activities, violence, or where human rights are not respected.

- How do I book an interpreting session?

Bookings can be made directly through our website or by contacting us via email. Once payment is confirmed, we will schedule the session and provide all necessary details in advance.

- How many participants can attend an interpreting session?

To ensure clarity, quality, and effective communication, interpreting sessions are limited to a predefined number of participants depending on the format (in-person, video, or telephone). Specific participant limits will be confirmed at the time of booking in accordance with the selected service package.

For now, please contact us by email or phone if you wish to obtain our services.

contact@surivonuk.co.uk & +44 7710891694



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For this business, "Surivon UK" is the trading name of Mr. Wagner Victor dos Santos Penteadó, trading as a Self-employed Service Provider based in the United Kingdom.