

Effective Date: 15/02/2026

Founder & Director: Mr. Wagner Victor dos Santos Pentead, trading as Surivon UK

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Sales Support & Lead Generation Specialist
Travel Planner & Interpreter
International Business Support



Surivon UK (“we”, “our”, “us”) provides professional interpreting, travel planning, and business support services.

Corporate Overview

Surivon UK is a United Kingdom–based consultancy specialising in International Sales Support, Lead Generation, Professional Interpreting Services, and Strategic Travel Planning.

We support SMEs and internationally active organisations operating across the UK, EU, US and global markets. Our consultancy model integrates structured communication, sales process optimisation, cross-border coordination and culturally informed execution.

Surivon UK operates under a business-driven framework designed to deliver operational clarity, measurable commercial outcomes and internationally aligned governance standards.

Founder & Leadership

Mr. Wagner Victor dos Santos Penteadó

Founder & Managing Director

Surivon UK is led by Mr. Wagner Victor dos Santos Penteadó, a Brazilian and Italian professional based in London with an extensive international background in business management, recruitment, sales operations, education, travel consultancy and public service interpreting.

He holds a Bachelor of Science (Hons) in International Business Management (Upper Second Class: 2:1) from Anglia Ruskin University (UK), recognised in global academic rankings and awarded University of the Year 2023 for excellence in teaching. He is currently completing an MBA in International Business at the same institution.

His academic foundation is complemented by a Foundation Year in Business and Tourism Management at Canterbury Christ Church University, providing structured expertise in international tourism systems, customer experience and global travel operations.

Professionally, Mr. Penteadó has held senior-level operational and leadership roles, including:

- Regional Management in Brazil (retail sector, team leadership, operations and customer performance)
- Recruitment Specialist in Amsterdam, the Netherlands (HR strategy, onboarding, compliance, performance management)
- Teaching & Learning Mentor in the UK (communication, structured support and process coordination)
- Professional Interpreter supporting UK public services (NHS, Metropolitan Police, Courts, DWP, UK Visas & Immigration)

He has completed over 1,500 hours of professional interpreting assignments, covering face-to-face, video and telephone formats, ensuring accuracy, cultural sensitivity and compliance in high-stakes environments.

Alongside interpreting, he has worked as a Travel Planner since 2024, having personally travelled to over 30 countries and operated as a digital nomad across Southeast Asia, combining logistical precision with international market awareness.

His consultancy now integrates:

- B2B Lead Generation
- CRM implementation and optimisation (HubSpot, Pipedrive)
- Structured sales pipeline development
- Market research and proposal preparation
- Administrative and contract coordination support
- Professional Interpreting Services

- Strategic Travel Planning

All services operate under his direct leadership, ensuring professional consistency, accountability and international business standards.

Core Service Areas

1. International Sales Support & Lead Generation

(Performance Trial Package, Starter Package & Growth Package)

We assist SMEs and growth-oriented businesses in:

- Identifying high-quality B2B prospects
- Conducting targeted market research
- Managing structured outreach campaigns (Email & LinkedIn)
- Implementing and optimising CRM systems
- Supporting proposal drafting and contract documentation
- Coordinating administrative sales operations

Our focus is measurable growth, structured sales processes and organised pipeline management.

2. Professional Interpreting Services

(Face-to-Face Interpreting, Video Interpreting & Phone Interpreting)

Our interpreting services are designed for corporate and institutional environments, including:

- Commercial negotiations
- Sales meetings
- Public service environments
- Legal and administrative settings
- Cross-border communication

Services are delivered with strict confidentiality, cultural precision and professional indemnity coverage.

3. Strategic Travel Planning & Business Mobility Support

(Standard Package, Premium Package & Elite Package)

We provide structured travel coordination for:

- Corporate travel
- Market exploration
- International delegations
- Business mobility planning

Travel solutions are aligned with operational efficiency, scheduling structure and international logistical considerations.

Mission, Vision & Values

Mission

Our mission is to provide professional, efficient, and tailored service in Sales Support, Lead Generation, Travel Planning, and Interpreting, helping clients achieve their goals seamlessly and effectively.

Vision

Our vision is to be recognized as a trusted international service provider, delivering exceptional client experience and fostering reliable business relationships across the United Kingdom and global markets.

Core Values

We value professionalism, integrity, ethics, cultural awareness, personalised solutions, and clear communication in every service we provide.

British Values & Corporate Governance Principles

The five British values, promoted in the United Kingdom, guide our commitment to fairness, integrity, accountability and professional conduct.

At Surivon UK, these principles shape the way we serve and interact with every client. They reflect our dedication to ethical, structured and inclusive service delivery.

Democracy

We believe in providing stakeholders with a meaningful voice. We value stakeholder engagement and diverse perspectives when shaping our services, recognising that inclusive dialogue strengthens informed and strategic decision-making.

Rule of Law

We respect the importance of equal and fair treatment. All our services operate within clear legal and regulatory standards to ensure transparency, compliance and accountability.

Individual Liberty

We respect freedom of choice, personal expression and independent beliefs, provided they align with legal and ethical frameworks. Our services support professional autonomy within structured boundaries.

Mutual Respect

We treat every individual with dignity, professionalism and cultural awareness, recognising the unique background and perspective each client brings to a professional engagement.

Tolerance of Different Faiths and Beliefs

We maintain an inclusive environment that respects individuals of all faiths or none, fostering openness, cultural sensitivity and global awareness in all professional interactions.

These principles are embedded in our operational framework, ensuring a structured, inclusive and internationally conscious service experience.

Governance, Compliance & Risk Management

Clients are granted access to comprehensive documentation, including:

- Privacy Policy
- Terms & Conditions
- Cookie Policy
- Terms of Sale
- Safeguarding Policy
- Safeguarding Reporting Form
- Individual Service Agreement per engagement

Each engagement is formalised through a structured agreement outlining scope, responsibilities, commercial terms and confidentiality obligations.

Professional Indemnity Insurance

Surivon UK maintains Professional Indemnity Insurance to ensure professional accountability and risk mitigation. This coverage provides reassurance to corporate clients operating in regulated and commercially sensitive environments.

Data Protection & Confidentiality

We operate under strict confidentiality standards aligned with UK data protection expectations. Commercially sensitive data, communication exchanges and contractual information are handled with discretion and professional integrity.

Corporate Positioning

Surivon UK functions as a structured international consultancy partner, supporting:

- Sales-driven SMEs
 - Cross-border commercial operations
 - International business communication
 - Organised CRM systems and pipeline management
 - Professional interpreting in regulated settings
 - Strategic travel planning aligned with corporate objectives
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DBS Disclosure Statement

Enhanced DBS certified (where required for regulated environments), operating in full compliance with UK safeguarding standards.

Commitment to Professional Excellence

Surivon UK team continuously invests in professional development, specialised training programmes, industry courses, and international travel to acquire advanced knowledge, practical expertise, and cross-cultural insight. Academic qualifications, including undergraduate and master's level education, have also formed part of this long-term professional investment.

These commitments represent substantial financial and professional dedication and are directly reflected in the quality, structure, and pricing of the services offered. Our fees are carefully determined to ensure the delivery of high-standard, well-informed, and strategically developed solutions to every client.

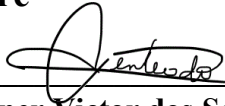
Our focus remains clear: Structured processes, Reliable execution, international reach, and measured commercial outcomes.

“Surivon UK” is the trading name of Mr. Wagner Victor dos Santos Penteadó, acting as a self-employed service provider based in the United Kingdom.

This business shall be governed by and construed in accordance with the laws of England and Wales. Any dispute arising from this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Thank you for choosing our services. You are all very welcome, and we truly appreciate your trust in our work.

Signature



Mr. Wagner Victor dos Santos Pentead

Founder, Managing Director & Owner

Survion UK

Business Solutions . Travel Planning . Interpreting